

New Roles for Online Meetings

Chat Monitor



WebEx has a feature called “Chat” that allows a participant to send a chat message to either every participant or to a specific participant by typing their message into the Chat window.

The role of the Chat Monitor is to keep an eye on the Chat messages and report on any significant items at the end of the meeting.

For example, if someone sends a chat message that they are leaving the meeting for whatever reason, the Chat Monitor would report this at the end of the meeting.

Watcher



The Watcher is similar to the Grammarian, but instead of listening to verbal language, they are looking at visual aspects of the meeting.

For example, if someone’s video image is blurred or distorted, they would report on this at the end of the meeting.